

Request for Quotation (RFQ) for supply, install, implementation and Comprehensive Annual Maintenance of CCTV with standalone Digital Video Recorder (DVR) and Digital Fire cum Burglar Alarm system

UCO Bank, Zonal Office, Kolkata invites Request for Quotation (RFQ) from Manufacturers and / or Authorized Integrators of CCTV with standalone Digital Video Recorder (DVR) and Digital Fire cum Burglar Alarm system with proven capabilities in supply, installation, commissioning and comprehensive maintenance of CCTV with standalone Digital Video Recorder (DVR) and Digital Fire cum Burglar Alarm system. The scope of the work would cover supply, implementation, integration and maintenance of required Hardware and Software for CCTV with standalone Digital Video Recorder (DVR) and Digital Fire cum Burglar Alarm system. Only those bidders, who satisfy the eligibility criteria as mentioned herein below need, respond.

Tender Ref: ZO/KOL/GAD/ SEC /2021-22 dated 16.06.2021

EMD: Rs. 25,000/- (Rs. Twenty five thousand only) to be paid by Demand Draft favoring UCO BANK, Zonal Office, Kolkata payable at Kolkata.

Starting date of Tender: 16.06.2021

Last date for receipt of offer: 30.06.2021 – 15.00 hours.

Date & Time of opening of Tender: 30.06.2021 - 16.00 Hrs.

Address for communication and Submission of Tender Paper: UCO Bank Zonal Office Kolkata, 3 & 4 DD Block (First Floor), Sector –I, Salt Lake, Pin: 700064

A complete set of tender document to be down loaded by the eligible Tenderer from the website www.ucobank.com

Type of Tender to be submitted: Two Bid System:

Copies of both Technical and Commercial offers should be submitted at the same time, at the banks address, in two different envelopes super scribed as follows:

PART-I -Technical Bid – For supply, install, testing, commissioning & comprehensive AMC of CCTV system at different Branches of UCO Bank in Kolkata Zone – Envelope -1 Tender Ref. No.

PART-I -Technical Bid – For supply, install, testing, commissioning & comprehensive AMC of Digital Fire cum Burglar Alarm System at different Branches of UCO Bank in Kolkata Zone – Envelope - 1 Tender Ref. No.

PART– II Commercial Bid – For supply, install, testing, commissioning & comprehensive AMC of CCTV system at different Branches of UCO Bank in Kolkata Zone – Envelope - 2 Tender Ref. No.-

PART– II Commercial Bid – For supply, install, testing, commissioning & comprehensive AMC of Digital Fire cum Burglar Alarm System at different Branches of UCO Bank in Kolkata Zone – Envelope – 2 Tender Ref. No.-

- Name of the vendor, with address and contact number should be mentioned in the respective envelopes.

PART-II will be opened only if Bank is satisfied with PART-I. Bank reserves the right to reject any/all bid without assigning any reason thereto.

Offers received after the due date and time shall not be accepted. Both the envelopes should be securely sealed and stamped.

Envelope – 1 – Technical Bid: To be submitted as per Annexure- '1' shall contain the required information as at Appendix 'A'. and also as per the terms mentioned in Appendix -'B'. No information on price shall be indicated. The Earnest Money of Rs.25000/- (Rs. Twenty five thousand only) drawn in favour of UCO Bank, Zonal Office Kolkata payable at Kolkata shall be enclosed.

Envelope – 2 -Commercial Bid: The commercial bid to be submitted as per Appendix 'A' 'B' & 'C' (optional), (page no.22-24 &25



TECHNICAL OFFER:

The vendors must fulfill the following eligibility criteria and also provide the required information as given below. Vendors not fulfilling any of the criteria indicated shall not be considered.

a) Eligibility Criteria:

- Vendor firm should have Trade license /GST/ PAN submit self attested copies.
- Vendor/ Firm supplier should have Registration under shops & Establishment Act (Min. 2 years old) in state of WB submit self attested copy.
- The Bidder should be profitable company from last three years, copies of annual reports and audited balance sheet for the last three years ending on 31.03.2018, 31.03.2019, 31.03.2020 should be provided.
- The Bidder should have Experience of supply implementation, integration & maintenance of CCTV & Alarm system at least for last 5 years in India. Documentary proof should be provided in support like order copy/contract copy/certificate from customer.
- The bidder should have deployed CCTV and Digital Fire cum Burglar Alarm system for 3 Govt. organizations in India. Documentary proof should be provided in support of experience like order copy/contract copy / certificate from customer.
- The bidder should have deployed CCTV and Digital Fire cum Burglar Alarm system, at least one should be Public Sector Bank / Public Sector Financial Institution in India. Documentary proof should be provided in support like order copy/contract copy/certificate.
- The bidder should be original equipment manufacturer of product or their authorized representative. In case of authorized representative, a letter of authorization to this effect from Original equipment manufacturer must be furnished. This letter should specify that in case authorized representative is not able to provide support/upgrade during contract period, original manufacturer should provide same.
- The responses to this RFQ must be complete and comprehensive with explicit documentary evidence in support of all the eligibility criteria mentioned herein above (copies of Purchase Orders / Installation Certificates / Auditor's certificates etc.)
- There shall be no court cases against the Bidder (Affidavit in this regard must be submitted on non judicial stamp paper @ Rs.10/-)
- Stamped Undertaking -for Non- blacklisting /Non –debarment/ Non termination of the Bidder along with declaration to the effect that all the information /Data /documents submitted by the bidder is true & if at any point found false, Bank shall have the liberty to take any action as deemed fit to recompensate its loss at any point of time, to be submitted on non judicial stamp paper @ Rs. 10/- & duly attested by a Notary.

b) Other Technical Details:-

- Regd. Address & : _____
Mailing Address : _____
: _____

(The above must be at least 3 years old – Enclose copies of Trade License for Last 3 Years)

- Name of the contact : _____
Person / Head of the firm
- Contact Numbers : (Tel) _____
: (Mob) _____
: E-mail _____

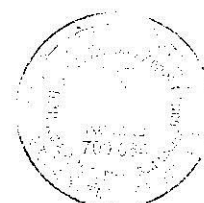
- Pvt. Co. / Partnership Firm : _____

- Registration No. : _____

- **Turnover during the last 3 years mentioned above: As of 31/3/2018, 31/03/2019 & 31/03/2020**

- **Profit Figures** : _____

2017-18: _____
2018-19: _____
2019-20: _____
(Enclose P & L and Balance Sheet)



- Details of installation (Testimonials / Certificate of satisfactory installation from any one Public Sector Banks/Public Sector Financial Institutions to be enclosed) :

Name of the Bank:

No. of Installations:

1.

2.

Seal and Signature of Authorized signatory:

b) Document to be submitted:

Bidders who wish to respond to this RFQ should submit the information supported by the following documents:-

- Bank – wise present installed base of CCTV with standalone Digital Video Recorder (DVR) Digital Fire cum Burglar Alarm system with supporting documents.
- Copy of agreement or any other legal document between the manufacturer and the bidder where the former has authorized the latter to sell and service its products.
- **To be submitted as Annexure –‘1’.**

(Incomplete responses without the required documents are liable to be cancelled)

- Documents pertaining to all products that will be deployed in the proposed system by the bidder.

The bank reserve right to accept / reject any or all offers submitted in response to this advertisement without assigning any reasons whatsoever. The Bank further reserves the right to issue Request for quotation (RFQ) to vendors it deems eligible and qualified based on the evaluation of the responses received.

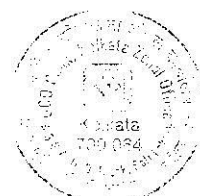
Deputy Zonal Head

UCO Bank, Zonal Office, Kolkata

3&4 DD Block (1st Floor), Sector –I, Salt Lake – 700064

Ph: 033-44559166

E-mail: zo.calcutta@ucobank.co.in; zosaltlake.sec@ucobank.co.in



OTHER TERMS AND CONDITIONS

1. Liabilities of the Bank:

The invitation of Tender does not carry any contractual obligation for purchase of the equipment. Contractual obligation shall arise only when a formal contract is signed and executed by the duly authorized Officers of the Bank and the vendor.

2. Modification and Withdrawal of offer:

- a) Modification will not be allowed once offer is submitted. However vendors are permitted to withdraw their offer any time before the date and time of closing of the commercial bid/tender.
- b) No offer can be modified by the vendor subsequent to the closing date and time for submission of offers. In the event of withdrawal of the offer by successful bidders, **the EMD will not be refunded by the Bank.**

3. No Commitment to Accept Lowest or Any Bid:

UCO Bank shall be under no obligation to accept the lowest or any other offer received in response to this RFQ and shall be entitled to reject any or all offers including those received late or incomplete without assigning any reason whatsoever. UCO Bank reserves the right to make any changes in the terms and conditions of purchase. UCO Bank will not be obliged to meet and have discussions with any vendor, and or to listen to any representations.

4. Signing of Contract:

The successful bidder(s) shall be required to enter into a contract with UCO Bank, within two weeks of the award of the bid.

5. Security Deposit:

The vendor shall submit a Bank Guarantee (proforma as per **Annexure -2**) equivalent to 10% of the contract value towards composite security deposit cum performance along with the unconditional order acceptance within 10 days of the effective date i.e. date of Letter of Intent which shall be valid for 180 days from the date of opening of Price Bid. If the bidder fails to submit the Bank Guarantee within the stipulated period, the Bank reserves the right to invoke the Bank Guarantee for the earnest money deposit and cancel the contract.

The vendor shall provide a fresh Bank guarantee for an amount equivalent to 3 years quoted all-inclusive maintenance contract rate per annum as security deposit for the fulfillment of service contract condition. The Bank Guarantee (**Annexure -2**) for maintenance contract shall be valid for the entire contract period of 3 years plus 3 months. Proforma of Bank Guarantee for maintenance contract is as per standard Bank's format.

6. Erasures and Alterations of offer:

The offer shall be printed/ typed. Offers handwritten /erased/ with alterations will not be considered.

7. Earnest Money Deposit (EMD) & Retention Money:

- a) Vendors are required to give EMD for Rs. 25,000.00 (Rs. Twenty five thousand only) by way of DD favoring 'UCO Bank, Zonal Office, Kolkata along with the Technical bid. Offers made without EMD will be rejected.
- b) The successful bidder will have to deposit by DD, the initial security Deposit (ISD) for the balance amount over & above the EMD to form 2% of the contract value within the 15 days after awarding the contract.



8. Right to Alter Quantities:

Bank reserves the right to alter the quantities specified, based on its operational requirements and plans.

9. Hardware Warranty:

The offer must include a minimum one-year warranty from the date of acceptance of the CCTVs and Digital Fire cum Burglar Alarm system by the Bank.

The vendor shall be fully responsible for the manufacturer's warranty in respect of proper design, quality and workmanship. The vendor must warrant all equipment/s and accessories.

10. Annual Maintenance Charges:

The vendor is required to quote for Annual Comprehensive Maintenance at site from the date of expiry of the warranty period (post – warranty). During the warranty period, vendor is required to maintain, repair and replace any defective or any failed components of the DVR, HDD, Camera, Cable, Monitor, Power supply, Digital alarm Panel, Alarm accessories, Detector, Battery, and Cable etc. at no additional cost to the Bank. No component of the CCTV DVR, Camera and Digital Fire cum Burglar Alarm system is excluded for this purpose. In other words all the parts of DVR Camera, HDD, Cable, Monitor, Power supply, Digital alarm Panel, Alarm accessories, Detectors, Cable etc. are covered under the scope of Comprehensive AMC. The vendor is also expected to maintain the equipment supplied for at least five years from the date of acceptance by the Bank.

During Comprehensive AMC period the vendor is required to perform 'Preventive Maintenance' on quarterly basis and any numbers of Break Down call (if any) and submit call reports without fail. No advance payment for Comprehensive AMC shall be made by the Bank. Payment shall be in Quarterly basis on submission of quarterly service reports. Bank has the right to withhold the payment of AMC for Non-performance or non-submission of reports.

The Bank will enter into AMC contract of new installed items after the end of warranty period.

11. SPARE PARTS:

If any of the peripherals/components are not available during the warranty/AMC period, the substitution shall be carried out with peripherals/components of equivalent or higher capacity. Spare parts should be made available within a period of maximum 3 days even at the remotest Branch location.

12. Hardware Failure:

If, during the warranty period as well as Comprehensive AMC period, any equipment fails to function properly four or more times during a quarter due to any reason except force majeure event, the vendor shall arrange replacement of the same by new equipment of same or higher configuration, at no cost to the Bank.

13. Local Support:

For all other locations it is required that vendor is able to meet service and support requirements as specified in this tender. The support may be provided from a nearby location/city (direct presence or through authorized agent). The vendor shall be directly responsible for the service requirements through authorized agent.

The vendors are also required to submit along with their offer a detailed support plan providing complete details in terms of address of the support center, number of service engineers available along with their Names, Telephone/Mobile numbers, fax number.

14. Trouble Shooting:

- a) Any CCTV DVR and Digital Fire cum Burglar Alarm system including the software components/hardware equipments that are reported to be down on a given date should be repaired immediately. The downtime should not exceed 48 hours from the time of registering a complaint in cities and within 3 days in other centres.



- b) In case the vendor fails to meet any one of the above dead line of reporting for maintenance, there will be a penalty of Rs. 100/- (Rupees hundred only) per day per DVR / Digital Fire cum Burglar Alarm system reported to be down.
- c) The fault reporting by the Bank and or its representative or agent will be through a telephonic message or any other mode as the Bank may decide.
- d) In case if the L – 1 bidder fails to comply with the terms of work order which shall be issued, the contract shall be terminated and awarded to the next bidder L – 2, L-3 respectively for execution of the same terms and conditions.

15. Penalties:

There will be a penalty of Rs. 500/- per incidence per unit if the Vendor fails to install the units instructed to be delivered within the time limit specified in the work order.

16. Site Preparation:

Vendor should complete the installation by placing/locating camera, Alarm accessories appropriately as per the furnishing at the site in consultation with the Zonal Security Officer and Branch Manager.

The Bank will not provide any additional equipment/component/support for completion of the installation of the site.

The equipment shall be connected to the UPS available at the Branch.

17. Manuals and software:

The vendor will supply along with each DVR and Digital Fire cum Burglar Alarm system, all the related documents and software. These will include user manual, operation manuals.

18. Training:

The vendor shall provide necessary and adequate training to the staff Members of the Bank.

15. Opening of Offers:

The technical bids will be opened on 30.06.2021 at 16:00 p.m. in the presence of the Bidders / their authorized representatives. No separate intimation will be given in this regard to the Bidders for deputing the representative.

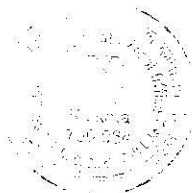
The technical bid will be opened first and will be evaluated for technical requirements as per the stipulations. Bank would open the sealed commercial bid of only technically qualified bidders. The commercial bids of unsuccessful bidders at the technical stage will be returned to them unopened against their acknowledgement.

16. No Price Variations:

The commercials shall be on a fixed price basis. No upward revision in the price would be considered on account of subsequent increased in Government taxes, customs duty, Excise Tax, Sales Tax. Etc. However, if there is any reduction on account of Government levies / taxes, during the offer validity period, the same shall be passed on to the Bank.

17. Price Freezing:

The price finalized shall remain valid for a period of three years from the date of such finalization / supply of equipment or material with the option to the Bank to review the price, if necessary.



18. Confidentiality:

1. The information given to the selected vendor is confidential and is for the use of the vendor to whom the work order will be issued. Software in human-readable form (e.g. source code) and the Bank's data stored in DVR system is considered as confidential information whether or not marked as such.
2. Each party i.e. the Bank and the Vendor, shall treat the other party's information as confidential and shall take necessary steps to prevent the disclosure of the other's confidential information to third parties.
3. Both the parties shall keep confidential the contents of order/agreement, including the price information,

19. Indemnity to Bank:

1. The vendor shall indemnify, protect and save the Bank against all claims, losses, costs, damages, expenses, action suits and other proceedings, resulting from infringement of any patent, trademarks, copyrights etc. or such other statutory infringements in respect of all the DVRs and Digital Fire cum Burglar Alarm system supplied by the Vendor.
2. Vendor should provide Central Monitoring Station (CMS) software free of cost and this software should be compatible to CMS software of third party, as well. The system should be capable of running Remote Health Monitoring system.
3. System should have file player software so that back up can be auto played on any PC using windows media player.
4. Vendor shall provide Support for retrieval of CCTV footage for dispute resolution, as and when required at no additional cost.

20. Force Majeure:

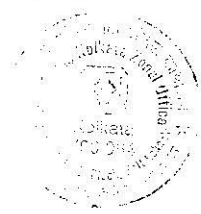
The vendor shall not be liable for forfeiture of its performance security, liquidated damages or termination for default, if and to the extent that its delay in performance or other failure to perform its obligations under the contract is the result of an event of force Majeure. For purposes of this Clause, "Force Majeure" means an event beyond the control of the Vendor and not involving the vendor's fault or negligence and not foreseeable. Such events may include, but are not limited to, Acts of God or of public enemy, acts of Government of India in their sovereign capacity, acts of war, acts of UCO Bank in fires, floods and freight embargoes. If a Force Majeure situation arises, the Vendor shall promptly notify UCO Bank in writing of such conditions and the cause thereof within twenty calendar days. Unless otherwise directed by UCO Bank in writing, the Vendor shall continue to perform its obligations under the Contract as far as it is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event. In such a case, the time for performance shall be extended by a period(s) not less than the duration of such delay. If the duration of delay continues beyond a period of one month, UCO Bank and the vendor shall hold consultations with each other in an endeavor to find a solution to the problem. Notwithstanding above, the decision of UCO Bank shall be final and binding on the vendor.

21. Resolution of Disputes:

UCO Bank and the vendor shall make every effort to resolve amicably, by direct informal negotiation, any disagreement or dispute arising between them under or in connection with the contract. If after thirty days from the commencement of such informal negotiations, UCO Bank and the Vendor have been unable to resolve amicably a contract dispute; either party may require that the dispute be referred for resolution by formal arbitration.

22. Arbitration:

In case of any dispute or difference arising out of or in connection with or in carrying out of the work (whether during the progress of the work or after completion and whether before or after the determination, abandonment or breach of contract) except as to any of the excepted matters provided hereunder the parties hereto, shall first endeavour to settle such disputes or differences amicably. If both the parties fail to reach such amicable settlement, all the disputes or differences shall be finally settled by arbitrator as provided herein.



In case of failure of such amicable settlement by the parties, then either party may within 28 days of such a failure give a written notice to the other party requiring that all matters in dispute or difference be arbitrated upon. Such written notice shall specify the matters which are in dispute or differences of which such written notice has been given and no other matter shall be referred to the arbitration of a single arbitrator to be appointed by both the parties or in case of disagreement as to the appointment of a single arbitrator, the provisions of Arbitration and Conciliation Act, 1996 or any statutory modification or re-enactment thereof and rules framed there under from time to time shall apply to such arbitrations.

In the event of the Arbitrator dying, neglecting, refusing to act or resigning or being unable to act for any reason or the award being set-aside by the Court for any reason it shall be lawful for the parties to appoint another Arbitrator in the manner provided herein above. Such person shall be entitled to proceed with the reference from the stage at which it was left by his predecessor.

The venue of arbitration shall be Kolkata, INDIA.

The Arbitrator appointed under this Schedule shall have the power to extend the time to make the award with the consent of the parties.

Pending reference to arbitration and award thereon, the parties shall make all endeavours to complete the work in all respects as herein contracted and all disputes, if any, will finally be settled in the arbitration.

Upon every or any such references to the arbitration, as provided herein the cost of and incidental to the reference and award respectively shall be, at the discretion of the Arbitrator or Arbitrators or the Umpire, as the case may be, who may determine the amount thereof.

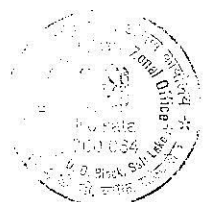
The Arbitrator shall give reasoned award in respect of each item of disputes, which shall be final and binding on both the parties. It is agreed that the Vendor shall not delay the carrying out of the work by reason of any such matter, question or dispute being referred to arbitration, but shall proceed with the work with all due diligence and shall, until the decision of the Arbitrator, as the case may be, is given, abide by the terms and conditions of the contract herein, as also instructions with regard to the actual carrying out of the work herein contracted and no award shall relieve the Vendor of his obligations to adhere strictly to the terms and conditions of the contract herein as also instructions with regard to the actual carrying out of the work. The Bank and the Vendor hereby also agree that arbitration under this schedule shall be a condition precedent to any right of action, under the Contract.

In case during the arbitration proceedings, the parties mutually settle, compromise or compound their dispute or difference, the reference to arbitration and the appointment of the Arbitrator, as the case may be, shall be deemed to have been revoked and the arbitration proceedings shall stand withdrawn or terminated with effect from the date on which the parties file a joint memorandum of settlement thereof with the Arbitrator, as the case may be. If any fees are to be payable to the arbitrator this shall be paid equally by both the parties.

23. Jurisdiction:

The jurisdiction of the courts, in case of any dispute, shall be Kolkata only.

Signature and Seal of the bidder



Technical bid for: Supply, Install, Testing, Commissioning & Comprehensive AMC of CCTV & Digital Fire cum Burglar Alarm system at different Branches/ Office of UCO Bank in Kolkata Zone.

Sl. No.	Particular	Remark															
1	Bidder Details:	<table border="1"> <tr> <td colspan="2">Name-</td> </tr> <tr> <td>Regd. No. -</td><td>Valid up to-</td> </tr> <tr> <td>Trade license No.</td><td></td> </tr> <tr> <td colspan="2">GST No.</td> </tr> <tr> <td colspan="2">PAN No.</td> </tr> </table>	Name-		Regd. No. -	Valid up to-	Trade license No.		GST No.		PAN No.						
Name-																	
Regd. No. -	Valid up to-																
Trade license No.																	
GST No.																	
PAN No.																	
2	Full Address / Contact Number:	<table border="1"> <tr> <td>Address:</td> </tr> <tr> <td>E- mail ID-</td> </tr> <tr> <td>Contact No:</td> </tr> <tr> <td>Fax/ Tel:</td> </tr> </table>	Address:	E- mail ID-	Contact No:	Fax/ Tel:											
Address:																	
E- mail ID-																	
Contact No:																	
Fax/ Tel:																	
3	Constitution: (Pl. tick mark which is applicable)	Private Company / Partnership Company															
4	Date of commencement business:																
5	Experience since: (pl. submit copy of contract / work order / certificate of the organization)																
6	Turn over : (Please submit audited P&L balance sheet)	<table border="1"> <tr> <th colspan="3">As on year ending (in lakh)</th> </tr> <tr> <th>31.03.2018</th><th>31.03.2019</th><th>31.03.2020</th> </tr> <tr> <td></td><td></td><td></td> </tr> </table>	As on year ending (in lakh)			31.03.2018	31.03.2019	31.03.2020									
As on year ending (in lakh)																	
31.03.2018	31.03.2019	31.03.2020															
7	Currently associated with: for supply & install of CCTV & Digital Fire cum Burglar Alarm system : (Please submit Contract copy + work order + Certificate etc.	<table border="1"> <tr> <th>Organization</th><th>Name</th><th>Since</th><th>No. of CCTV</th><th>No. of DFBAS (Alarm)</th> </tr> <tr> <td>Bank</td><td>1. 2. 3.</td><td></td><td></td><td></td> </tr> <tr> <td>Others</td><td>1. 2. 3.</td><td></td><td></td><td></td> </tr> </table>	Organization	Name	Since	No. of CCTV	No. of DFBAS (Alarm)	Bank	1. 2. 3.				Others	1. 2. 3.			
Organization	Name	Since	No. of CCTV	No. of DFBAS (Alarm)													
Bank	1. 2. 3.																
Others	1. 2. 3.																
8	Bidder is: (If authorized agent / OEM attach copy of letter) (Pl. tick mark which is applicable)	<table border="1"> <tr> <td>OEM</td> <td><input type="checkbox"/></td> </tr> <tr> <td>Authorized Agent</td> <td><input type="checkbox"/></td> </tr> </table>	OEM	<input type="checkbox"/>	Authorized Agent	<input type="checkbox"/>											
OEM	<input type="checkbox"/>																
Authorized Agent	<input type="checkbox"/>																
9	Pending court cases against the Bidder																
10	Details of Demand Draft	<table border="1"> <tr> <td>DD Amount:</td> </tr> <tr> <td>DD NO:</td> </tr> <tr> <td>Drawee Bank:</td> </tr> <tr> <td>Date:</td> </tr> </table>	DD Amount:	DD NO:	Drawee Bank:	Date:											
DD Amount:																	
DD NO:																	
Drawee Bank:																	
Date:																	
11	Warranty of product																
12	Undertaking for Non- blacklisting /Non –debarment / Non – termination of the Bidder (Please submit a copy of undertaking as page no. 16)																

Signature of Vendor:

Designation:

Seal:

Date:

Place:



Proforma of Bank Guarantee for Comprehensive Annual Maintenance Contract

(To be submitted on non-judicial stamp paper of appropriate value purchased in the name of the issuing Bank)

The undersigned of _____ Bank, having its registered office in _____ address _____ taking into consideration:

That M/s _____ address _____ hereinafter called the supplier have received from UCO Bank, Zonal Office, Kolkata-700064 hereinafter called buyer, an order for supply, installation, and Maintenance of Standalone Digital Video Recorder (SDVR) based Close Circuit Television (CCTV) & Digital Fire Cum Burglar Alarm System along with Comprehensive Annual Maintenance Services Contract for the same.

That the buyer requires from the supplier a Bank Guarantee for a sum of Rs. _____ (Rupees _____) as a security for due fulfillment by the supplier for their contractual obligations in this respect:

We, _____ (name of the Bank) declare hereby to guarantee irrevocably and unconditionally upto a maximum amount of Rs. _____ (Rupees _____) towards due fulfillment by the supplier of their obligations in this regard, and consequently undertake to pay to the buyer on their first written demand, all that which the buyer declares the supplier are due to them in this respect, such with due observance of the above maximum amount.

This guarantee will remain valid up to and including _____ date (end of period). Claims, if any, must have been received by the undersigned on that date _____ the latest, at the address _____ (address of the issuing Bank and branch).

Notwithstanding anything contained hereinabove, our liability under this guarantee is restricted to Rs. _____ (Rupees _____) This Bank Guarantee expires on _____ (date). Unless a claim or demand is received by us at issuing Bank / Branch address _____, in writing on or before _____ (claim period up to _____ date), all rights of the buyer under the said guarantee shall be forfeited and we shall be released and discharged from all our liabilities thereafter.

The confirmation of this guarantee may be obtained from our controlling office of the issuing branch at _____ address _____.

Place:

Signature of the person issuing guarantee
with Seal of Bank

Date:



Manufacturer's Authorization Form (MAF)

No. _____

dated _____

DGM & Zonal Head
UCO Bank, Zonal Office Kolkata, 3 & 4 DD Block (1st Floor Floor)
Sector –I, Salt Lake-700 064

Dear Sir,

Subject: _____

Ref No. :

We _____ who are established and reputable manufactures of _____ having factories at _____ and _____ do hereby authorise M/s _____ (Name and address of Vendor /Dealer) to offer their quotation, negotiate and conclude the contract with you against the above invitation for RFQ offer.

We hereby extend our full guarantee and warranty as per terms and conditions of the RFQ and the contract for the equipment and services offered against this invitation for RFQ offer by the above firm and confirm that back to back Spare & Skill Arrangement has been made with M/s _____ for providing support services to UCO Bank under this contract.

Yours faithfully,

Authorized Signatories
(Name & Designation)

Date:

For and on behalf of M/s _____
(Name of Manufactures)

- Note:
1. This letter of authority should be on the letterhead of the manufacturing concern and should be signed by a competent person of the manufacturer.
 2. Such MAF for all items offered for which the vendor is not an OEM, should be attached.

Date:

Place: